

DEVELOP NEW SKILLS IN HANDS-ON LEADERSHIP AND OPERATIONAL MANAGEMENT

Is your next step a leadership role? The Certificate IV in Leadership and Management offers leadership and management subjects to build essential leadership, prioritising, planning and communication skills.

## Practical Leadership Skills

Our leadership course material reflects the 80 plus years of front line leadership experience of our staff, who have included practical and relevant case studies and tips on essential leadership and management practices. The quality of course resources will ensure that your employees skills and confidence with leadership principles are developed in this supported leadership course.

## Subject Choices You will need to choose one elective to complete your qualification

- Building Effective Teams
- Making and Communicating Good Business Decisions
- Maximising Team Outcomes and Performance
- Mid Course Survey

- Exercising Good Leadership
- Manage Work Priorities and Personal Development
- Implementing Effective Safety Procedures(E)
- Building Strong Customer Relationships (E)

## **Key Course Facts**



Start and study anytime



24/7 access to courses



Dedicated student adviser

For more details and current fees please visit our Certificate IV in Leadership and Management page.